

HEDIN PARTS AND LOGISTICS

YRC and Common Carrier Receiving and Claims Procedure

Receiving Procedure:

Check the description of items on the delivery receipt then count and inspect all cartons.

Note: Any piece count discrepancies and damage must be noted on the delivery receipt with the driver present. LTL (YRC) – Pay attention to the delivery receipt, any box checked at the bottom of the document **will result in additional charges from the carrier** (example: inside delivery, liftgate, limited access) residential delivery is authorized and paid by HEDIN PARTS AND LOGISTICS. All others are the responsibility of the recipient. See example

YRC Freight 10990 Roe Ave Overland Park, KS 66211-2213 (EN 34-0452670) (RDWY)		Customer Service Center: 1.800.610.6500		PRO NO 791-236945-6		***	
PICK UP DATE	DESTINATION	RATE CODE	ITEM/TENDER NO.	PAGE			
07-01-19	132-1	/11	86287..5	01 OF 02			
RO. NO. / DEPT. NO.			ADV. CA/CL. CODE				
AA628					YRC TARIFFS LIMIT CARRIER'S LIABILITY. ALL FREIGHT RECEIVED IN GOOD ORDER AND SHRINKWRAP/BANDING INTACT UNLESS NOTED		
SHIPPER	ORIG NORTH AMERICA INC		SHIPPER CODE	BEY. CA/CL. CODE			
	4270 FRITCH DR						
BETHLEHEM PA 18020				SERVICE	EXCP.		
				CONS. CODE			
				2027			
				CAAK BOO			
				RECEIVED BY		JUL 03 2019 DATE	
				SIGNED:		 TIME	
				UNIT NO.	CHKR #	WU	LOCATION
				137941			143
							DOOR
							15
							PPD
BL OR GBL NO.		INVOICE		Note ANY Short & DAMAGE !!			
020230901002278008							
PRO 791-236945-6							
NO. H/U	PKG.	HM	DESCRIPTION OF ARTICLES	CODE	WEIGHT (LB.)	RATE	CHARGES
1	PLT		NO DESCRIPTION	0175	32		
			NMFC-99999899 CLD175				
			1 CTN				
			GENERAL SURCHARGE (FUEL/FRT)				
1	TTL	////		TTL	32		PPD
		STC					
		C# 516-763-8409					
		BL#: 020230901002278008					
DELIVERY SERVICES PROVIDED NOT LISTED ABOVE - ADDITIONAL FEES MAY APPLY							
<input type="checkbox"/> LIFTGATE		<input type="checkbox"/> SORT/SEGREGATION		<input type="checkbox"/> LIMITED ACCESS			
<input type="checkbox"/> INSIDE DELIVERY		<input type="checkbox"/> RESIDENTIAL DELIVERY		<input type="checkbox"/> OTHER			

DELIVERY RECEIPT

Claim Procedure:

Obtain copies of the following documents-

1. A copy of the **Carrier's Delivery Receipt**.
2. Itemized **statement of loss** showing the unit value of items lost or damaged (Original Invoice).
3. Copy of **Request for Inspection** and letter (if applicable).
4. Copy of **Carrier Inspection Report** (if performed).
5. **Estimate** of Repair Costs (if applicable).
6. Copy of **Bill of Lading**.
7. File the damage claim in the returns section in HEDIN, RMA type Damaged Supplier (must attach photo(s) of damage)

In order to comply with regulations concerning freight claims, all damages and shortages must be noted at the time of delivery. A copy of complete itemized estimate for repairs must be provided with all damage claims. Repair is required where possible and cost effective. File the damage or shortage claim in the HEDIN PARTS AND LOGISTICS returns section.

Contact the Parts Help Line with any questions 855-435-6746.